



GENERAL BULLETIN

CONNECTICUT
BANKERS
ASSOCIATION
10 Waterside Drive
Farmington, CT 06032-3083
(860) 677-5060
FAX: (860) 677-5066

2019 – 59

August 14, 2019

TO THE CHIEF EXECUTIVE OFFICER
OR INDIVIDUAL ADDRESSED

RE: **2019 Bank Security & Risk Management Seminar**

SENT TO:

CEO, CEO+, COO, CRO,
Associate Members, Audit,
Compliance, Operations,
Security, Training

The Connecticut Bankers Association is happy to present its **2019 Security & Risk Management Seminar** on **Wednesday, October 16, 2019** at the Red Lion Hotel (formerly the Radisson Hotel), Cromwell, CT. The program will run from 9:00 a.m. to approximately 4:00 p.m. and feature Susan Wind, an energetic speaker who has done a fantastic job presenting this topic in prior years. This is a one-day annual Security Seminar for anyone with responsibilities in bank security, risk management, bank operations or administration, legal counsel and fraud prevention. In today’s climate, “Security Risk Management” can have many meanings. Whether physical, fraudulent, electronic, or implied, the threats are very real. This full day, live and interactive program is designed to provide critical information for critical thinking about critical issues for both new and experienced financial institution security and risk professionals. Among the subjects to be covered:



Bank Robbery 101

- Profile Offenders
- Analyze ‘Red Flags’
- Create a plan
- Teller Training

Credit & Debit Card Fraud

- Latest Card Scams
- Security Features Analysis
- Legal Challenges & Prevention Methods
- ITMS vs ATMS

Fraud Scams

- Current Trends
- Criminology
- Cyber-crimes
- Social Engineering Scams

Workplace Violence & Active Shooters

- Recent Cases
- Vulnerabilities
- Training without Fear
- Internal/External Analysis
- Creating an In-House Task Force

Mobile Banking Threats

- Vulnerabilities
- Social Engineering
- Data Leaking/Cryptojacking

... AND MORE! [CLICK HERE TO REGISTER](#)

SPEAKER

Susan Wind is a college professor who has taught, designed and implemented Criminal Justice Courses throughout the US for the past sixteen years. She has worked in different entities of the criminal justice system. For the past fourteen years, she has been doing consulting work with financial institutions all over the US, providing training on cybercrimes and security topics (i.e., money laundering, identity theft, atm/debit card thefts, fraud, bank robbery, active shooters, social media, etc.). For the past four years, she has been conducting research and offering programs to local businesses on cyber-bullying and social media awareness. Susan has published numerous articles on this topic and has developed curriculum for schools to implement in their training programs.



WHO SHOULD ATTEND

This program is for all bank security officers, security analysts, fraud investigators, risk managers, auditors, compliance officers and managers of the operations and training departments. In addition, branch administrative personnel and branch managers will also greatly benefit from attending this program.

INCLEMENT WEATHER POLICY

While we do not know if weather will impact this program, you may check on the status of this program simply by visiting the CBA website www.ctbank.com. When at the site, click on **Seminar Status** located at the top left of the page.

REGISTRATION

The **2019 Bank Security & Risk Management Seminar** will be held on **Wednesday, October 16, 2019** at the Red Lion Hotel (formerly the Radisson Hotel), Cromwell, CT. The program will run from 9:00 a.m. to approximately 4:00 p.m. Registering online or utilizing the enclosed registration form should be completed **no later than Friday, October 11, 2019**. For credit card payments, please register [online](#). If you cannot, you may complete the attached form and fax to our secure fax line (860) 677-5066. **We cannot accept registrations with credit card payments via unsecure emails.** All registrants will be billed regardless of their attendance.

The fee is outlined on the attached registration form and includes all program materials, refreshments, lunch and Connecticut State sales tax. Should you have any questions regarding the program or registration procedures, please don't hesitate to contact me at the Association office.

Sincerely,

KIMBERLY M. TUTTLE
Director of Education

CONNECTICUT BANKERS ASSOCIATION MEETING REGISTRATION FORM

10 Waterside Drive, Farmington, CT 06032-3083
Telephone: (860) 677-5060 Fax: (860) 677-5066



TITLE: 2019 Bank Security & Risk Management Seminar
DATE: Wednesday, October 16, 2019
REGISTRATION: 8:30 a.m. – 9:00 a.m.
PROGRAM: 9:00 a.m. – 4:00 p.m.
LOCATION: Red Lion Hotel, Cromwell, CT

REGISTER ONLINE >

REGISTRATION DEADLINE: *Friday, October 11, 2019*

NAME (please print)	TITLE	BADGE NAME	EMAIL
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

Company: _____

Address: _____

Completed by: _____ Phone: _____ Email: _____

REGISTRATION FEES

CBA Member: \$275.00/person x _____ Person(s) = \$ _____ (\$258.58 + 6.35% CT State Sales tax)

Non Member: \$450.00/person x _____ Person(s) = \$ _____ (\$423.13 + 6.35% CT State Sales tax)

This fee includes all program materials, refreshments, lunch and Connecticut State sales tax.

CBA Member: A banking institution who is a regular member of the Association. Also includes Associate Members (a corporation, association or individual not eligible for regular membership, who has applied and been accepted for Associate Membership.)

Non Member: A banking institution who is not a current regular member of the Association. Also includes a corporation, association or individual who is not a current Associate Member.

Please select method of payment: Check Visa MasterCard American Express [Online](#)

Card Number: _____ Exp. Date: _____

Security Code: _____ (3 digits on back of card) Amount: \$ _____

Billing Address: _____

City/State/Zip: _____

Cardholder Signature: _____

~~ Please make checks payable to: Connecticut Bankers Association ~~

REFUND/CANCELLATION POLICY

- REFUNDS:** No refunds will be made for cancellations received within two business days of the program.
- CANCELLATIONS:** A \$45.00 per person cancellation fee will be charged.
- SUBSTITUTIONS:** Registrants may send a substitute to the program without loss of program fees. Please call in advance whenever possible.
- NON-ATTENDEES:** Registrants who do not attend the scheduled program will not receive a refund of program fees, but may request program materials.

DIRECTIONS TO THE RADISSON HOTEL, CROMWELL (860) 635-2000

- From Hartford:** I-91 South to Exit 21. Left at end of ramp. After first light, hotel located immediately on left.
- From New Haven:** I-91 North to Exit 21. Left at end of ramp. Hotel located immediately on left.
- From Waterbury/ Danbury:** I-84 East to Route 691 East. Follow to I-91 North to Exit 21. Left at end of ramp. Hotel immediately on left.
- From New Britain:** Route 72 East/Route 9 South to Route 372 East (Berlin/Cromwell). Hotel located approximately 4 miles on left.