



GENERAL BULLETIN

CONNECTICUT
BANKERS
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SENT TO:

2010 – 6

January 15, 2010

TO THE CHIEF EXECUTIVE OFFICER
OR INDIVIDUAL ADDRESSED

CEO, CEO+, COO, Branch
Admin., Retail & Training
Specialists

RE: **CBA Web Seminar – Check Handling: A Teller’s Seminar**
Wednesday, February 17, 2010 -- 2:30 p.m. - 4:30 p.m.

Paying "on us" checks and accepting checks for deposit are routine decisions for financial institutions. Both activities contain risks. Those risks are governed and, in some cases, managed by a unique combination of state and federal law. The law governing checks is state law, the Uniform Commercial Code. The law governing holds is federal, The Expedited Funds Availability Act as implemented by Regulation CC.

This web seminar focuses on check handling. (It covers the model version of the UCC; it does not incorporate amendments made by any particular state.) It is presented in plain language and supported by materials that serve as an excellent reference at the teller window and at the new accounts desk. It is one of the few training programs that can pay for itself the next day by avoiding a loss on a bad check.

HIGHLIGHTS

- Who are the parties to a check and what are their responsibilities?
- Cashing checks at the teller window, what should we watch for?
- Accepting checks for deposit, are the risks any different?
- What are reasonable identification requirements?
- Stop payments, what information do we need?
- How soon must we return a check with a forged drawer's signature? Forged endorsement?

HOW SHOULD WE PREPARE?

Attendees should review the account contracts/signature cards used by their institution before participating in this program.

AUDIENCE

Program content is at the basic level and the expected audience is tellers, teller supervisors and new accounts personnel. **CE Applied**: 2.5 hours towards the CRCM/CFSSP/CBT/CPB designations with the Institute of Certified Bankers, an affiliate of the American Bankers Association.

SPEAKER

Ken Gollither is a principal with Pegasus Educational Services, LLC. Prior to becoming a full time trainer, he was a community banker and General Counsel for a regional consulting firm for financial institutions. He has presented seminars in over 25 states and has served as an instructor at compliance schools sponsored by the Illinois, Indiana, Iowa, Georgia, Kansas, Kentucky, Nebraska, Oklahoma, Pennsylvania and Texas bankers associations. Ken has also been an instructor at OTS and FDIC schools for examiners.

WHAT IS A WEB SEMINAR?

A web seminar is an enhanced telephone seminar. The audio portion is delivered by speaker phone. However, you may now view a corresponding PowerPoint presentation using a PC or PC connected to an A/V projector. No special hardware is needed. You may still participate by phone only. The program consists of 90 minutes of instruction and 30 minutes live Q&A. Each registration provides one connection to the web seminar, materials and 30 days access to the online seminar. You may have unlimited listeners on your connection by speaker phone and PC. You will receive a confirmation with your PIN, materials and instructions. If you do not receive a confirmation within two days of the event call 888-262-7701. You may also purchase the CD and materials.

Free 30-Day Replay - Within five working days after the broadcast, you will receive a URL providing unlimited access to a recorded copy of the presentation for 30 days. This enables you to participate in the live web seminar, train additional staff and review the material as needed.

Transmission, retransmission or republishing of the audio portion of the web seminar is prohibited. Your registration entitles you to one connection at one location with permission to make copies of materials for participants. Please complete one registration per location.

The **On-Demand Web Seminar** is a live web seminar that has been recorded and then streamed to your computer to watch at your convenience. The program can be viewed anytime 24/7. You can watch a portion, come back and pick up where you left off! Anyone at your branch may access the program from a computer using the login and password. When purchasing an On-Demand Web Seminar, you have unlimited access to the program for 6 months from the date of purchase.

REGISTRATION INFORMATION

Registrations are requested to be submitted three days prior to the date of the web seminar. On-line registrations can be made at <http://www.bankersed.com/CTBANKERS/>. For all other registrations, please complete the attached registration form and send directly to Bankers Ed in advance of the program. Fee information for this program is listed on the registration form. **Payment is expected at the time of registration unless other arrangements are made prior to the event with the CBA.**

Late Registration: Registrations are accepted until the program starts. To ensure timely delivery of materials, etc., please register online when registering **two working days prior** to the broadcast (credit cards, e-checks and invoices accepted). If you would like assistance with online registration, contact 888-262-7701.

Please do not hesitate to contact either Kathy Parks or me if you have any questions about this web seminar.

Very truly yours,

LINDSEY R. PINKHAM
Senior Vice President & Secretary

CBA WEB SEMINAR

CHECK HANDLING: A TELLER'S SEMINAR

Wednesday, February 17, 2010

2:30 p.m. - 4:30 p.m. (EST)

REGISTER (Each registration entitles you to one connection at one location where an unlimited number of listeners may participate):

Name _____ Title _____
Company _____
Address _____
City _____ State _____ Zip _____
Phone _____ Fax _____ E-mail _____

FOUR WAYS TO REGISTER FOR CBA WEB SEMINARS:

Prior to February 10th

Mail: Complete this form, include payment and **mail it to:** Bankers Ed: 5700 S. Mopac, #C310, Austin, TX 78749

Anytime Prior to the Program

On-line: Register on-line at <http://www.bankersed.com/CTBANKERS/>

Fax: Complete the registration and credit card information below and fax to: 512-381-1571

Phone: Call 888-262-7701 with credit card information

CBA WEB SEMINAR – CHECK HANDLING: A TELLER'S SEMINAR

Wednesday, February 17, 2010 - (Seminar code: SW2-1041)

Web Seminar/Materials (live hookup) \$255 member \$510 non-member

On-Demand Web Seminar/Materials \$275 member \$550 non-member

METHOD OF PAYMENT (check one):

Check made payable to: Bankers Ed

Discover Card

MasterCard

Visa

AMEX

Card Number _____

Exp. Date _____

Security Code (3 or 4 digits on back of card) _____

Signature _____

Amount \$ _____

For registration questions, please contact Bankers Ed customer support at 877-880-1335 or Kathy Parks at the Connecticut Bankers Association parks@ctbank.com at 860-677-5060.

*****Registrations must be sent to Bankers Ed*****

(Seminar code: SW2-1041)